

The Life Bridge Ministries and Heart 2 Heart Marriages Refund Policy

Due to the upfront costs associated with coordinating and hosting a Heart 2 Heart Marriage Encounter and other events; example: our vendors -- hotels, supplies, etc require upfront commitments that we must adhere to. It is an extraordinary commitment to bring this one of a kind experience to our guests and, therefore, we have a strict refund policy. The only exception to this policy is if the retreat or event must be cancelled in its entirety.

Deposit:

All deposits are non-refundable.

Full Balance:

Remaining balance is due 30 days before the retreat start date.

If paid in full before 30 days. And you wish to cancel, 30 days or more before retreat, the full balance (not including the non-refundable deposit) may be refunded.

Within the 30 days before the start date, the balance is NOT refundable. You may however, always transfer your reservation to another couple. (If we are able to sell your space, a refund may be available within that time frame.)

We are a faith based organization and walk in faith with you, knowing that things happen and there is always the possibility of a situation or circumstance that we are able to help with outside of our strict policy. Always contact us to see what can be done.